



TAX *Talk*

— WITH ANNE M. GANNON —
CONSTITUTIONAL TAX COLLECTOR
Serving Palm Beach County

November 2024 Tax Talk
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DEAR FRIENDS:

'Tis the season! No, I am not referring to the upcoming holidays or the arrival of our friends from the north for the winter. I am talking about tax season! Yes, tax season is upon us and my office is in full swing. Once the tax bills are mailed at the beginning of November, we see a jump in online payment activity, which is your easiest and quickest way to pay your taxes. Our mailroom is about to become overrun with mail trays for those who prefer to send in their tax payment through the mail. Whichever way you choose to pay, remember that paying your taxes in November provides you with the largest money saving discount of 4% so getting your tax payment to us by November 30 will save you money.

For complete information about paying your property and tangible personal property, visit our website at www.pbctax.gov/taxes/.

Anne M. Gannon
Constitutional Tax Collector, Serving Palm Beach County

FIRST LOOK! INTRODUCING OUR NEW WEBSITE

I am pleased to announce the new Tax Collector website is ready for its debut with a new look and name – say goodbye to pbctax.com and hello to pbctax.gov. With the new “.gov” domain, we get enhanced levels of security and reliability.

Our new website was developed using years of feedback from visitors to our website. Our goal is to ensure that we provide exceptional service in everything we do and that includes our website. Our goal with a new website was to not only give it a cosmetic refresh, but a total renovation from the ground up featuring a new look, enhanced functionality, and updated content.

When you visit the site, you will notice our use of color and imagery to help our visitors navigate our website, allowing them to locate needed information easily. In addition to the color and imagery we made significant upgrades to the functionality including a new accessibility widget that assists individuals with disabilities to customize the site allowing them to navigate the website more effectively. We also worked on editing the content of our website -- simplifying the language and the display of information.

I invite you to experience the new website for yourself, by visiting <https://www.pbctax.gov/>. We invite you to take a moment to share your experience with our website by visiting <https://www.pbctax.gov/>.

HONORING PALM BEACH COUNTY'S VIETNAM VETERANS



Our organization has the honor to participate in the United States of America Vietnam War Commemoration program. Over the past several years, we have honored hundreds of Palm Beach County Vietnam Veterans and their families with a special commemorative lapel pin as my way of saying “thank you” for their service and sacrifice. This is the fifth year we have participated in this special partnership with the Florida Department of Highway Safety and Motor Vehicles (FLHSMV).

This is the official pin of the United States of America Vietnam War Commemoration, authorized by Congress to recognize the 50th anniversary of the Vietnam War. Each pin is embossed with the heartfelt message, **“A Grateful Nation Thanks and Honors You.”**

Requests can be made by completing a request form online at www.pbctax.gov. Your pin, along with my personal letter of appreciation will be mailed directly to you. These commemorative pins are available to Vietnam Veterans now through November 30. Veterans are only eligible to receive one pin; therefore, if you previously received your commemorative pin, no need to request again. You must be a Palm Beach County resident to participate. We thank you for your service and we are most honored to recognize you with this special commemorative lapel pin.

CONGRATULATIONS, TCO!



Our organization has recently been the recipient of five awards – **one for the Finance & Budget team and four for the Communications and New Media team!**

The F&B team were once again awarded the Certificate of Merit for Audit by the Florida Tax Collectors Association. This award recognizes our office’s achievement for a perfect 2023-24 audit! Congratulations to Carmen C. Richardson, Chief Financial Officer, and her hard-working team for all they do to ensure we are fiscally responsible and delivering exceptional service to our clients.

The Communications and New Media team is proud of the hard work that went into our **“Welcome Guide,”** which was created and designed for people relocating to Palm Beach County. It details the services offered by the TCO, including driver license, motor vehicle registration and property tax payment information. It also includes valuable information to assist new residents with voter registration, school enrollment and other popular county services. We are extremely proud and honored that several national communication organizations have awarded the TCO’s “Welcome Guide.”

NOVEMBER

IMPORTANT DATES & HOLIDAYS

1	2025 IPP Enrollment Begins	28	Thanksgiving Day (Tax Collector Offices Closed)
1	Tourist Development Tax Due	29	Thanksgiving Holiday (Tax Collector Offices Closed)
1	2024 Property Tax Season Begins Through March 31	30	Last Day of Hurricane Season
1	4% Property Tax Discount Begins		
11	Veterans Day (Tax Collector Offices Closed)		

